



ANNUAL REPORT

2019-2020



CONTENTS

- 2 Who We Are
- 3 Our community
- 4 Our volunteers
- 5 Message from the Chair
- 6 Message from the General Manager
- 7 TKC Program Highlights
- 10 Bradfield Park Carers Program
- 14 Kirribilli Markets
- 15 Board of Directors
- 18 TKC staff
- 19 Thank you's
- 20 Financial highlights and overview

WHO WE ARE

The Kirribilli Centre (TKC) is an independent, non-profit, community-based organisation that delivers a range of programs, services and events that respond to a broad spectrum of local community interests and needs.

OUR MISSION

is to provide services that strengthen and serve our community sustainably.

OUR VISION

is to provide leadership in communities to ensure that people feel included and are recognised for their abilities, cultures and strengths.

OUR VALUES

are respect, integrity, inclusion and innovation.

WHAT WE OFFER

The TKC is a welcoming place for the community of North Sydney to meet, relax, heal, create and learn. It offers heritage rooms for hire, an extensive library collection, a play group run by parents, art and entertainment events as well as a wide range of information and classes for all age groups. The TKC also manages the popular Kirribilli Markets and the reputable Bradfield Park Carers Program for carers of people with a mental illness.

OUR COMMUNITY

Bringing people together and supporting our community

This year more than ever, The Kirribilli Centre's focus was on community. Helping those most at need during this unprecedented time, especially isolated seniors.

Our community volunteer program to help connect volunteers with socially isolated seniors, especially while in lock down was a great success. Being able to help, in even the smallest way, from shopping, walking dogs, taking out the rubbish, collecting mail and calling on a daily basis to say hi, had such a positive impact on those that needed it most.

While our community is slowly coming up for air, from what has been one of the hardest times in recent history, we are coming together once again here at The Kirribilli Centre. Our groups from young to senior are meeting once again and staying connected. The Kirribilli Centre is a hub for the community and we pride ourselves on being able to bring our wonderful neighbourhood together.





OUR VOLUNTEERS

We are so lucky here at The Kirribilli Centre to have such wonderful volunteers. Gretel, Joan, Audrey & Jean have been an integral part of our TKC family, and we are extremely grateful. Gretel has been our head librarian for many years and helps keep our library in tip-top shape. Joan is now on our library team helping Gretel and we couldn't be happier to have two incredibly generous women running our library. Audrey has taken English lessons here and also story time. Not only have we been grateful for her time, but the community has enjoyed meeting Audrey too. Special mention goes to the wonderful Jean Martin who works in our front office on Saturdays and also teaches computers for seniors. Jean has been one of our longest standing volunteers and is an integral part of our team, we can't thank her enough for her support and time.

A big thank you to Terry Kemp our Volunteer JP, who comes in each Tuesday to offer this valuable service to our community.

Gretel Jones

During these pandemic affected times it is even more important than ever to maintain social contacts, working as a volunteer at TKC makes it possible for me to meet people, while still maintaining social distancing, and chat to staff, visitors and other volunteers. The building itself is a delight, and the people working here are doing a wonderful job adapting to the current conditions and providing a range of services. Another advantage of being a volunteer here is that I get to know about, and participate in, other programs.

Joan Brodie

I like the feeling of being useful, even in such a small way as assistance in the library.

It is also an enjoyable way to participate in the local vibrant community.



MESSAGE FROM THE CHAIR



As Chair of the Board of Directors for The Kirribilli Centre, I would like to thank the General Manager Carl, the staff, our volunteers, our community, business and Government partners and service providers for their support over the past 12 months. I would like to especially thank our General Manager and the staff for the enthusiasm, persistence and hard work they have shown in the past nine months and continue to do as the Coronavirus pandemic continues to challenge all of us.

I would also like thank North Sydney Council for their invaluable assistance in many ways, in particular their financial support and helping with maintenance of the centre.

Servicing our community is at the centre of everything we do, and each individual matters and are respectfully recognised for their abilities, culture and strengths. Amongst others, our goals are to innovate, design and deliver programs, services, and events to meet the diverse and ever-changing needs of our local community. And to remain a welcoming sanctuary to meet, relax, heal, create, learn and work.

Although the first COVID-19 case in Australia was reported in January 2020 it was not until March that the impact of the pandemic became apparent and business as usual was no longer viable. Things had to change. And quickly!

Board decisions were aligned with The Australian Government's health response to the COVID-19 threat and our sincere concern for the health and safety of all individuals. As a result, programs, services, and events, including The Kirribilli Markets, were put on hold for a period and staff were asked to transition to reduced working hours. Additionally, because of the economic impact of the pandemic in Australia and particularly on a small organisation like ours, we were forced to restructure which meant there was more

pressure put on those who remained. It is often said that episodes of extreme stress can bring out the very best or very worst in people. I am proud to say that everyone supporting The Kirribilli Centre, rose to the challenge. Their positivity, agility, and resilience in supporting The Kirribilli Centre is second to none. During this period, the Board witnessed comradery, collaboration and creativity and we are very proud and grateful for everyone's efforts.

Whilst COVID-19 had a major impact on revenue, we are in a relatively strong position due to strong financial management, reduced operational expenses, DSS Funding and Federal Government COVID-19 support payment. Over the past months we have taken the opportunity to review and reengineer processes and systems and have implemented new technologies to allow for online bookings. We have bought upgraded and new equipment for the centre. We have a new asset, The Centre in the Park which we are developing as a small outreach centre with a greater focus on free community services.

We are gradually resuming programs, services and events for the community and are doing so within Local, State and Federal Government guidelines. Plus, people returning to the centre are adhering to hygiene and social distancing requirements.

I would like to personally thank my fellow board directors for their insights, support, and commitment over the past 12 months.

We will continue to invest to prepare for the future. Although uncertain times lie ahead, with support from our fantastic team and highly engaged community, the Board is extremely confident that there will be a bright future for The Kirribilli Centre.

Jenny Turner
CHAIR



MESSAGE FROM THE GENERAL MANAGER

What a strange year we have had. It started as it always does with the Kirribilli Centre continuing to be a resource for the community, to provide a range of services and activities. We also continued to search for saving without it impacting on our work to serve the community. The Kirribilli Markets continue to provide the substantial income for the centre with some 220 stalls each market day.

The Kirribilli Centre provided several Children activities Kids Cultural Event, Kids Christmas Party. One Seniors event, our fabulous Seniors Lunch and three art events - Andrew Smith Art Exhibition, our very own Arts on the Move and the Peter Cook Arts exhibitions for WWF.

All was well until February 2020 when Covid-19 hit and the Kirribilli Centre and Markets had to close and stop operating. We had to quickly change the way we supported the community. Many of our programs went live via zoom. Our markets became virtual markets. The staff quickly moved to a different way of operating and this became the norm for the next 4 months.

With the centre shut it gave the staff an opportunity to refresh the centre. We upgraded some furniture in two rooms and installed heaters on the back balcony. This now means that the space can be used during colder months. We also took over Centre in the park, a small building in the Neutral Bay area which will be used to provide a meeting place for people living in the area as well complimenting the activities which are provided at the Kirribilli Centre.

We purchased new conferencing equipment which would allow room hirers to a larger number of people than allowed during the restrictions.

In this period, we also saw the final

stage of the Carers project. The Kirribilli Centre has made a commitment to continue to provide some level of support to the carers involved in the project. We also finalised our plans for and age care service supporting people to continue to live in their own homes. Whilst these two initiatives are on hold due to Covid-19 it will be all go once the restrictions are lifted.

We continue to look for new opportunities of funding sources from government and non-government and we are always keen to work with other likeminded organisation to deliver an even larger choice of services to our community.

Finally, I would like to say a big THANK YOU to you our community that use the centre each and every day thank you for your suggests and input into the life of the Kirribilli Centre.

A big thank you to a supportive, talented Board for your generous contributions this year in ensuring efficient governance of the centre. We say goodbye to Jenny Rollo and Janet Gilbert who decided at the November 2019 AGM not to stand for re-election. A Big Thank You Jenny and Janet for all your hard work and support to the Kirribilli Centre. Your input will be greatly missed.

Thank you to the Mayor and Councillors of North Sydney Council, and to all the wonderful Council staff.

Lastly a Big Thank You to my wonderful staff and volunteers who are talented, creative and give above and beyond in ensuring that the Kirribilli Centre is run in a professional and welcoming manner.

Carl Piraino
GENERAL MANAGER



MARKETING, PROGRAMMING AND ROOM HIRE

HIGHLIGHTS

This year certainly started positively with several new initiatives put in place to help grow room hire, community engagement and programs. The focus has been to ensure our programs are cost effective, while enhancing both the community and The Kirribilli Centre. I do feel, although we were stopped in our tracks with COVID-19, that TKC coped extremely well, offering online services to our local community, initiatives for isolated seniors, daily tips, and professional advice. While our revenue has suffered, I believe that our engagement did not. Looking forward to the new financial year, our room hire is forecast to increase, as are our programs.

ROOM HIRE

This year was all about capitalising on our re-vamped rooms, ensuring the quality of our services and environment was one that would be appealing to both local businesses, community groups and locals. We delivered on this by ensuring we were offering outstanding spaces, great service, an online booking portal and most of all an inviting environment. While we had several restrictions placed on us during COVID-19, we believe the service we provided

will stand us in a good position moving forward.

Two of our rooms are equipped with the latest in conferencing technology, while being presented in a 'non' sterile environment. Certainly, something that people find appealing. This building is a heritage building offering a unique opportunity rarely found elsewhere.

MARKETING

This year, more than ever, marketing has been at the forefront, especially during our shutdown period. It was the only way of communicating with our broader community and a great way to include our key stakeholders - being stallholders, hirers, and our community.

The initiative that we took was to keep the markets alive from a virtual standpoint. Daily posts, tagging, interacting, sharing, and supporting our stallholders was at the forefront. The appreciation we received from our stallholders was incredible. If this taught us anything, it was not to rest on our laurels and to continue to support our customers on an ongoing basis, not just around the market dates.

The fact that we were one of the only markets to continue, and in fact build our social media awareness around this time, was an advantage.



We continued to support our stallholders, even though there were no markets. It was imperative to us, to support and encourage the very people that help our centre run. Customer service with our key stakeholders is imperative.

Our strategy for TKC was to support our community by sharing initiatives with both ourselves, the council, the broader community associations and NSW Health and wellbeing sectors.

We felt it was important to share our programs (to ensure they were top of mind), while sharing tips for our community to help during this stressful time.

We offered program and volunteer initiatives which involved our community and staff offering their services to those that needed food picked up, dogs walking, phone calls to help with their social isolation etc.

The Centre also received great exposure from the Northsider magazine during the year.

COMMUNITY

Our focus continues to be on the community. Building trust, a safe place to visit and for locals to interact with us.



One major addition over the COVID-19 period was our volunteer program. It has been a wonderful initiative that provided much needed relief and assistance to those most vulnerable over this period.

We started the year with our Seniors Day luncheon which was, as usual, a wonderful day. Bringing our local seniors together, to socialise, meet new people and to feel a part of the community is always a highlight for us.

While we had several other initiatives planned for the wider community, these were put on hold and all going well, we have every intention of going ahead with these in 2021.

CLASSES/PROGRAMS

This financial year started well with classes continuing to grow and new classes being introduced.

Our health & wellbeing classes continued to gain in momentum, with new editions being added and our long-term goal was to continue to grow and introduce a myriad of new and exciting classes that we had not seen at TKC.

With the onset of COVID-19, all classes and programs were put on hold (apart from zoom classes) and a community support initiative was introduced (which was a great success).

We are moving forward and planning new programs for next year. It is certainly exciting and positive, especially with our community continuing to support us and looking forward to an exciting 2021.

EVENTS

This financial year we are extremely proud to have been able to host several events that involved our community, fundraising

and helping those most vulnerable in our community, while also celebrating art and culture. Despite the current situation we have certainly been able to engage with our community by hosting several fantastic events. These were;

Volunteer thank you evening – to help celebrate, thank, and bring together our important volunteers, with whom this centre is extremely grateful and thankful for.

- **Art for charity** – we held an art exhibition to raise money for wildlife injured by the bushfires. This was a wonderful and successful evening. We would like to thank Peter Cook who donated his paintings for this event. Without his generosity, this would not have been possible.

- **Arts on the move gallery showing** – a wonderful event which helped us showcase the artwork from our Thursday art group.

- **Kids Xmas Party** – always a fun and successful event that helps bring parents, carers, and children together in a fun environment.

- **Kids Cultural event** – always one of our most popular events here at TKC. This year was no exception.

- **Seniors Lunch** – Again, one of our most popular events. This brings together local seniors, most of whom are socially isolated and

look forward to this event all year. We had a packed event which was extremely successful. We would like to thank everyone who helped on the day, and special mention needs to go to Giuseppe from Sydney Guitar School who played for us (absolutely beautifully) and to Efi from our board who helped on the day – for which we are very grateful.

- **Andrew Smith Art Exhibition** – the wonderful Andrew returned for this third art exhibition here at TKC. Andrew is a fantastic artist. This was a weekend event which is always welcome and a great opportunity for locals and visitors to TKC to not only admire but purchase artwork.

SPECIAL MENTION

Thank you to our wonderful volunteers such as Gretel & Joan who look after our library and help keep it in tip top shape, and to Giuseppe from Sydney Guitar School and Efi from our board who volunteer at our Seniors Week Luncheon. Jean from our front office who comes in each Saturday and also runs our computer classes for seniors and to Audrey who has taken our story time and English for beginners class, and Terry who is our volunteer JP. We appreciate your time, effort, and dedication.

A big thank you to the Northsider team for promoting our services and markets. We appreciate your wonderful publication and your support.

Jo Harvey
PROGRAM &
MARKETING MANAGER



BRADFIELD PARK CARERS PROGRAM

The Bradfield Park Carers Program was established under Mental Health Respite Carer Support Funding by the Australian Government's Department of Social Services. The program started on 31 May 2008 and was initially funded until 30 June 2018. The program has had several extensions to funding due to the delay in implementation of the new federally funded Integrated Carer Support Service. Funding concluded and the program was to be completely decommissioned on 31 May 2020.

With the support of The Kirribilli Centre and the contribution of our peer support volunteers we have been able to continue to support our clients post 31 May 2020. This has seen us only able to offer a small range of services, however our clients have been very grateful for our continued support, particularly in light of the Covid-19 situation.

CLIENT STORY 1.

Carer for her daughter who has a post traumatic anxiety disorder.

Carers play an important role in our society, therefore supporting Carers is vitally important. Bradfield Carers program has been part of my Carers journey for the past few years.

Throughout the education courses, counselling services and various of activities provided by Bradfield Carers programs has increased my care capacity and has strengthened my relationship to the person I care for. I am very grateful for the General Manager (Carl) and the staff (Lisa) for their understanding, commitment and unwavering support. It's just incomparable to talking to a stranger on the phone. (Which the new Carer Gateway is providing). At the Bradfield Park Cares Program you can talk to the person who you know and can relate to in a personal way.

From July 2019 we have stopped taking on new clients, but we have continued to offer support services to a small number of existing clients. This has included, continuing our peer support meetings, counselling and counselling referrals, wellness coaching, and on-line group sessions.

Currently there are 219 carers on our mailing list, reading our news regularly and remaining in contact with the information that we provide. The number of these requiring active support is very low. Approximately 18 carers are in regular contact by email, phone or face-to-face through our volunteer peer-support group.

CLIENT STORY 2.

Cares for her daughter who is in her early 20s and has a mental illness.

The Bradfield Park carers program has meant a lot to me, especially at a time when I was very new in my role as a carer and under a lot of stress. I felt supported and validated by the team and other carers. I learned so much about my caring role and about caring for myself. The Bradfield Park Carers Program was vital to keep me sustained as a carer. The best thing has been to meet so many wonderful people who understood what I was going through. I am very sad to see the program coming to an end.

KEY RESULTS: EVENTS JUNE - DECEMBER 2019

DATE	EVENT	#
19-Sep-19	Art Workshop Lost Bird Found	10
9-Nov-19	Mindfulness Session 1	6
15-Nov-19	CBT session 1	13
16-Nov-19	Mindfulness Session 1	6
22-Nov-19	CBT session 2	13
12-Dec-19	End of year Gathering	44
June-Dec 19	Peer group planning meetings	2 x 5
June-Dec 19	Coaching and advocacy session	6
June-Dec 19	Yoga and exercise sessions	8

CLIENT STORY 3.

Carer of two adult children with mental illness, carer also attended with her husband.

I'm sorry to hear that the program is finishing, and you will be greatly missed. The program has provided a supportive network for carers especially my husband and myself to socialise, meet other carers and gain self-care strategies for the continual caring role. The most helpful for myself has been especially the movement and mindfulness programs. My husband has always enjoyed the BBQ and social gatherings.

I have benefited from not feeling isolated in my continual caring role. It is so sad that programs like this do not continue, as carers benefit from continuity of care within an always changing mental health environment.

PEER SUPPORT GROUP

Our volunteer Peer Support Group has been meeting monthly, we have been resourcing this group so that they can continue to meet after the conclusion of paid staffing for our program. This group will be staffed by trained volunteers. Bradfield Park staff are continuing to provide training, coaching and mentoring to these carers.

CLIENT STORY 4.

Carer for her son.

The Bradfield Park carers program has meant a lot to me. I felt valued even though I'm an unpaid full-time carer, and continue to be. I met some really nice carers and we are all on the



same playing field and have continued to be friends with some of them since.

One of the best parts for me personally was when you organised short trips away which was something I never found time to do but when someone else did the organising like you did I could arrange respite for my son and have a recharge.

I feel like I have learned resilience by seeing how others keep going and I just want to say thank you to you and all those in your team who made all our lives happier.

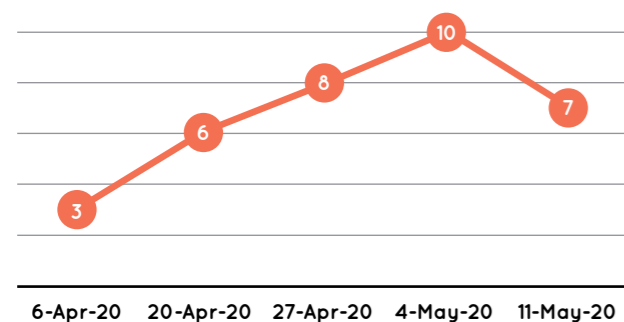
COVID-19 RESPONSE

With the onset of Covid-19 we have ceased face-to-face client contact with our clients from 1 March 2020.

Carers are already socially isolated, and the COVID-19 situation has had a great impact on mental health for our clients. From March 2020 to May 2020 staff has conducted regular well-being checks in order to offer additional referrals and support to our clients.

We also implemented on-line "Carer Hangout Sessions" which were held on Zoom.

CARER HANGOUTS ATTENDANCE VIA ZOOM



CLIENT STORY 5.

Carer for his wife who is in a nursing home with dementia.

The Bradfield Park Carers program has been an escape from the loneliness of being a carer, accentuated greatly by Covid-19. The best thing about the program has been the understanding of the staff particularly of the situation of male carers and the additional problems we face. Participation in these programs have taught me to be more patient.

KEY RESULTS: OTHER EVENTS JANUARY 2020 - JUNE 2020

DATE	EVENT	#
17-Jun-20	Online - Carer Gateway information sessions	26
June-Dec 19	Peer group planning meetings	2x3

THE CARER GATEWAY

The Carer Gateway is a national support service funded by the Australian Government. It provides free support for carers through a network of regional Carer Gateway service providers. The implementation of the Gateway suite of services is the reason why small local carer programs have been decommissioned.

CLIENT STORY 6.

Carers who cares for her daughter with OCD and anxiety disorders.

The Bradfield Park Cares Program has been a great way of meeting people in similar situations and providing tools to help us in our daily challenges. I have found the courses provided to be extremely helpful. I have learned mental health first aid to assist with my mindfulness and CBT to help both myself and my daughter. It is disappointing that the government has stopped funding this essential service.

Carer Gateway gives carers access to a range of free services, these include:

- Carer directed support
- Practical assistance
- Carer support planning
- Counselling
- In-person peer support
- Emergency respite care
- Online support

Our funding body has required us to do a "warm referral" to assist our clients to access the Carer Gateway suite of services. We have been giving one-to-one support to our clients to educate them on this new service. We have also held a number of education sessions in order to better educate our clients regarding this major change to service delivery. It has also been necessary to assist our client base to cope with the change to their support services. This has been challenging as many clients feel a great sense of loss in the closing of the Bradfield Park Carers Program.

CLIENT STORY 7.

Carer for a school aged child with autism and an anxiety disorder.

The Bradfield Park Carers Program is a place I feel I was understood, a place I grew into a better Carer and human being, a place I found warmth and love.

I have learned to care for myself first, then the others. I have appreciated all the workshops and learning the different tools and strategies.

It is so sad to see this program go, it's not only a program, it's a community led by professionals. I don't think Carer Gateway can replace it. Carer Gateway focuses on individual carer rather than a community. Now this community has been broken down, extremely sad.

THE FUTURE FOR THE BRADFIELD PARK CARERS PROGRAM

The Bradfield Park Carers Program is currently continuing with a reduced suite of services. This has been made possible due to the generous support of The Kirribilli Centre staff and GM, Carl Piraino, who understands the experiences of carers and has encouraged the carer peer support group to continue meeting and offering carers peer support. The volunteers who run this group are dedicated to seeing that his continues in to 2021 and beyond.

CLIENT STORY 8.

Older client who cares for an adult child with complex mental health needs.

The Bradfield programs have given me a sense of connection and support with other carers. I have really valued the Education and Training and sharing our experiences together. With our carers coordinator supporter, advocate and counsellor, Lisa, was always there to assist me and others on my journey as a carer. Lisa always had a great source of knowledge and compassion. She has worked very hard to keep all the carers connected and supporting us all.



MARKETS REPORT

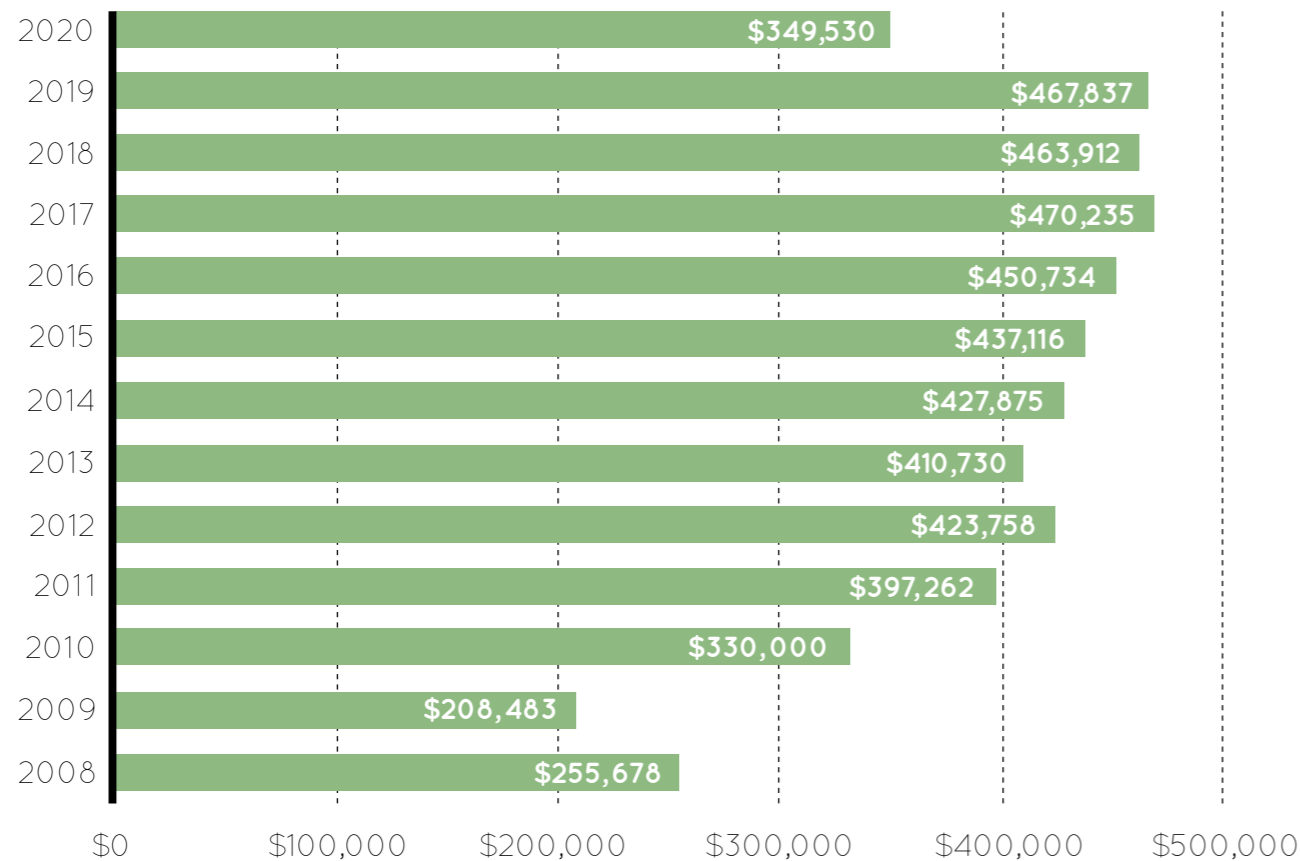
The markets started this financial year with continued growth and was on a forward trajectory until Covid-19 hit. We had to cancel a number of markets, which greatly affected our income, and due to ongoing regulations, our market stall holder numbers were limited.

Public attendance at all Markets is extremely strong, even with the limited stalls, we are still seeing the community support.

The Markets run smoothly each Market due to the fantastic efforts of our very hard-working Markets team.

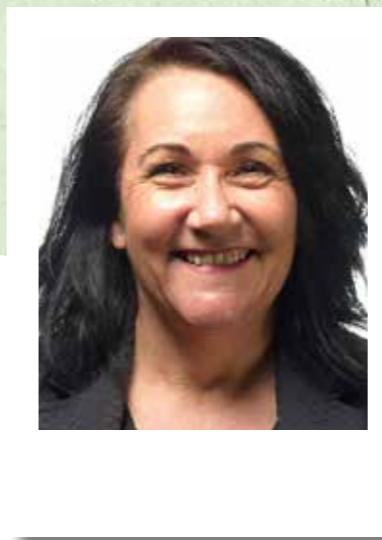
Paul Justelius-Wright
MARKETS MANAGER

MARKET INCOME (GROSS)



BOARD OF DIRECTORS

AS AT 30 JUNE 2020



Jenny Turner

CHAIR

Jenny has over 20 years' leadership experience in sales, marketing and operations. Providing services to clients locally and internationally. I have built and lead teams of in-house sales development, account executives aligning behaviours and campaigns to strategy.

I established and managed the largest agile project management and change management training business in Australia.

My mission is to improve productivity outcomes through reviewing and enhancing, processes, templates, tools and innovative new ways of working. Additionally, my coaching leadership style builds collaborative work environments to enable high performing sales teams.

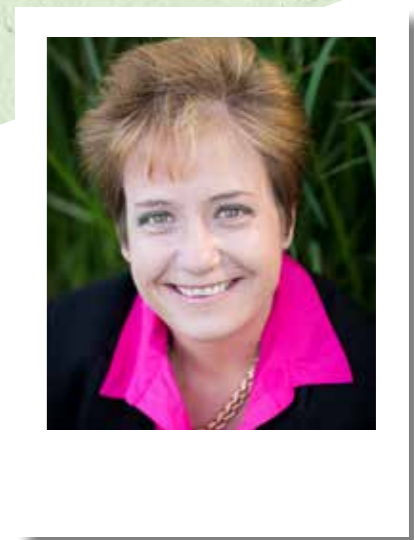


Irene Bennett

TREASURER

Irene Bennett has served on The Kirribilli Centre board for four years, and as the Treasurer for the last two. Her professional background is in pharmaceuticals, where she led Financial Planning and Analysis teams in Australia, USA and Switzerland. Most recently, she drove the launch of a new pharma company dedicated to Women's Health, and now is their Commercial Operations Lead.

Her commitment to TKC is driven by providing a hub for residents to connect and be part of a vibrant, caring community. In her spare time, she likes to stay close to home and is most likely to be found either in the gym or pool at North Sydney pool, at Milsons Park with her kelpie Maisy, having breakfast at Ricky's or dinner at Thai Fusion with her husband Jonathan, or browsing the Kirribilli Markets.



Kate Steenkamp

SECRETARY

(appointed 31 July 2019)

Kate is passionate about working with leaders and their teams to transform businesses in a way that delivers tangible improvements for both individuals and the business. Bringing with her a wealth of experience in strategy, transformation, human resources and organisational change she has a track record of building high performance organisations and teams across 3 continents. She is privileged to be on The Kirribilli Centre board and is seeking ways to support the organisation to be able to continue to deliver first class services to the local community that leave an ongoing legacy. She is committed to finding ways to make impactful change in communities and people's lives that better enable/equip them to grow and flourish.



Sam Rockett

A driven & passionate business sales professional with over fifteen years' experience developing business strategy through to development of significant sales growth across multi-national and start-up businesses.

With a keen interest in business development, partnerships and marketing the opportunity to build on existing events and new innovative revenue streams with the current members was a key driver for joining the board.

International experience both in the UK & Australia across telecommunications, retail and professional services, Sam is delighted to be part of such an exciting, dedicated Centre in the community.



Ira Moentaco

Ira Moentaco is the Director of Imira, specialising in the identification and development of talent, enhancing skills and abilities, to maximise business outcomes. A strategic and insightful organisational learning professional, Ira has successfully developed, delivered and implemented dynamic cultural change strategies and effective leadership programs for individuals and teams. She also specialises in the coaching and development of recent graduates, through to those in early careers, middle management and executive level. Ira is highly proficient in delivering on topics such as diversity, team development, customer centricity, communication and leadership programs that drive cultural change.



Katya Dolzhenkova

(appointed 13 November 2019)

Katya has offered her passion for business strategy, postgraduate qualifications, and Tier-1 management consultancy experience to The Kirribilli Centre board since December 2019. Sharing a wealth of knowledge and over a decade's worth of international experience across UK, Dubai and Australia, coupled with a track record of success in driving operational growth and leading teams. Throughout her career, Katya has contributed to multi-million-dollar savings and revenue growth initiatives for private and AXS-listed companies, traversing diverse industries including financial services, aviation & tourism, energy, and telecommunications. She looks forward to adapting similar strategies for TKC into the future.



Efi Farmakalidis

Efi Farmakalidis, B.Sc., M.Sc., Ph. D., Grad Dip Management. Efi was born and grew up in Cyprus. After completing her university education, she migrated to Australia in 1984. She has over 35 years' experience in the Food Sector and has worked in executive roles in Australia and Regional responsibilities for Asia, Europe, Middle East and Latin America. Her expertise is in the areas of corporate and social responsibility, corporate affairs, organization change, cross cultural management and staff coaching and development.

Efi has lived and worked in Australia, then moved to Asia to live in Bangkok and subsequently Singapore, while having management responsibility for teams in Europe, Middle East and Latin America. Efi currently runs her own consulting company and works for a variety of companies in the diary sector across Australia and New Zealand.



David Harold Cohen

David Cohen lives in Milsons Point after downsizing from Pymble. He is the principal of a boutique law firm in the city specialising in litigation involving family, criminal and commercial cases.

Born in Melbourne, David moved to Sydney when his late brother needed better weather to help his symptoms of Cystic Fibrosis.

David and his wife, Ruth share two children, a daughter who lives in Los Angeles and a son who is studying Psychology at UNSW.

David enjoys reading escapist thrillers, watching European movies and attempting to play golf. He loves the local sense of community and opportunities for involvement in maintaining the village atmosphere of our suburbs.

He has particularly enjoyed helping on the entrances to the re-opened markets and hearing how much locals and visitors alike, have appreciated the chance to catch up, try some food and support our cottage industries.

David wants to bring his legal knowledge to help the centre to ensure all initiatives reflect our vision and values, protect our volunteers and grow our community involvement.



E. Ruth Cohen

(appointed 5 February 2020)

Ruth lives locally in Milsons Point and loves the feeling of walking out into a vibrant community where everyone is welcome.

After completing her degree in French, Latin, Classical Greek and Sanskrit, she ran into a friend at the art gallery who said, "IBM will love you. Coding is just another language." She went on to train in computers and marketing at IBM.

Marrying a lawyer, she went back to her original intention of doing a law degree and two children later, completed a JD at Sydney University. Working full-time with her husband she decided to learn some more and graduated with a Masters in Applied Family Law.

She's now started a Masters in Business Law and Commercial Transactions and hopes she can keep up with the clever lawyers in the course. In between she has enrolled in a short course in November in Russian.

Ruth has been encouraged by the re-opening of the markets and its ability to bring the community together to enjoy the day out while helping arts and crafts and all the stall holders. She hopes that The Kirribilli Centre can grow its courses with the extension of the online facilities.





TKC STAFF

Thank you to our talented staff past and present. The following people were employed by The Kirribilli Centre from 1 July 2019 – 30 June 2020.

THE KIRRIBILLI CENTRE

General Manager

Carl Piraino

Program and Marketing Manager

Jodi Harvey

Front Office Administrator (until June 2020)

Justyna Delofski

Finance & Venue Officer (from September 2019)

Arindam Maiti

Caretaker

Roger Hack

KIRRIBILLI MARKETS

Markets Manager

Paul Justelius-Wright

Markets Assistant

Arindam Maiti

Markets Assistant

Anirudha Maiti

Markets Assistant

Lewis Cavender

Markets Assistant/ Traffic Controller

Nicholas Little

Markets Assistant/ Traffic Controller

William Norrie

Markets Assistant

Gabehle Kisaragi

BRADFIELD PARK CARERS PROGRAM

Program Coordinator

Lisa Liber



Jenny Rollo

CO-CHAIR

(resigned 13 November 2019)

Jenny has been involved with TKC for the past decade, initially as a carer through the Bradfield Park Carers' Program, and then serving on the board since 2011 to help give back in a small way to the organisation that gave her so much. Jenny is a research scientist, writer and science communicator, and a strong Alzheimer's advocate, after caring for her own mother who lived with the disease. Jenny has more than 20 years' experience in both the academic and corporate sectors delivering creative solutions by drawing on her multidisciplinary technical, design and business development background.

Janet Gilbert

CO-CHAIR

(resigned 13 November 2019)

Janet joined the Board in 2015 and has lived in Kirribilli since 1997. She started bringing her daughter to the playgroup each week back in 2004 and this connection inspired her to become a member of the TKC Board and contribute to the local community through that work. She is an employment lawyer with the Timber Trade Industrial Association and has been a solicitor since 1996. She is a member of the Law Society of New South Wales, Women in Super and a graduate member of the Australian Institute of Superannuation Trustees. Janet is also an employer representative director of an industry super fund.

THANK YOU

OUR SUPPORTERS

Our supporters are individuals, families, local business, government and non-government organisations. To these supporters we wish to say thank you for your generous support this year. Together we have been able to respond to the needs and interests of our local community and create a vibrant place to live. Among our major supporters are:

- North Sydney Council
- Australian Government Department of Social Services
- North Sydney Leagues Club
- Partners in Recovery
- Our local Kirribilli business

OUR PARTNERS

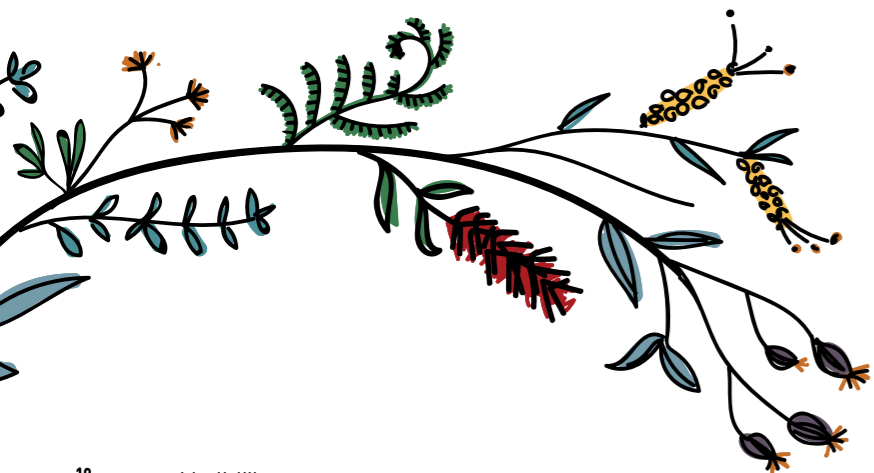
Our partners are involved in the delivery of The Kirribilli Centre services. They bring skills and expertise to ensure that we deliver work to the highest quality standards and reach as many people in our community as possible. Among our major partners are:

- Amateur Chamber Music Society
- Australian Chinese Community Association
- Crows Nest Centre
- Greenway Tenants Group
- Yarn on a Stick/Friday Knitting Group
- Uniting Care Mental Health
- Sydney Guitar School
- Lifeline Northern Beaches
- Lower North Shore Community Transport
- North Sydney Community Centre
- North Sydney Council
- Partners in Recovery
- St Aloysius' College
- TAFE Crows Nest

OUR VOLUNTEERS

It would not be possible to achieve all that The Kirribilli Centre does without the efforts of our extraordinary volunteers. We wish to say thank you for dedicating your time and talents to the Centre and for the positive impact that you have made on the community. All of our volunteers are too numerous to list here, but we wish to acknowledge our regular volunteers that turn up week after week to assist in this important work. Special mention to our long-term volunteers Jean Martin and Gretel Jones

- Jean Martin
- Gretel Jones
- Elizabeth Gervay
- Anthony Rustuccia
- Efi Carr
- Giuseppe Zangari
- Shahla Jalili
- Terry Kemp
- Andrew Corish
- Dick Helle
- Joan Brodie



FINANCIAL HIGHLIGHTS

FOR THE YEAR ENDED 30 JUNE 2020

When we prepared the budget for the 2020 financial year, the biggest challenge foreseen was the reduced funding from the Department of Social Services for the Carers Program. Who could have predicted a global pandemic and the social & economic impact it would have?

Pre COVID-19, up until the end of February 2020, the financials were on track to deliver a promising surplus, albeit mainly due to extended funding for the Carers program until May 2020. Then COVID-19 hit – taking the market, courses and room hire income with it. By financial year end June 30 2020, the Operating Surplus for the year to date was reduced to \$12,058. With government COVID-19 assistance totalling \$113,000, the Net Surplus for the financial year ending June 30 2020 was \$125,058. It is a pleasing result in a difficult period and provides a needed buffer for the remainder of the 2020 calendar year which continues to be challenging with reduced activity expected to comply with COVID-19 safety guidelines.

While Operating Revenue is down 20% from the previous financial year due to COVID-19, core revenue streams continue to contribute in similar proportion – 42% is derived from the operation of the Kirribilli Markets and 32% came from the Department of Social Services funding of the Carers Program. While The Kirribilli Centre board and management have been preparing for the reduction and eventual cessation of the funding of the Carers Program, it became abundantly clear that we needed to continue to work together to find and grow replacement revenue streams. This proved to be an extreme challenge in the face of COVID-19 due to the social distancing requirements required for the market and the neighbourhood centre.

Despite the challenges faced during the pandemic, during the 2020 financial year, the expense base was managed efficiently.

Expenses decreased by \$121,049 (13%) compared to the prior financial year. There was reduced spending on advertising and program costs and savings were also made on telecommunications and staffing. Management continues to work hard to stay within budget, while investing in equipment for the playground and rooms to hire to make them more appealing and attractive for users.

Finishing the financial year in a strong position, largely due to the Federal Government COVID-19 support payments leaves TKC with the luxury of maintaining strong cash reserves which is good news given the challenges as TKC (and the whole country, not to mention the world!) recovers and rebuilds from the COVID impacts. Whilst the Markets, Room Hire and Courses are now back in operation, albeit not at full capacity, conditions continue to be uncertain and the TKC Board and Management are working hard to adjust to fluctuating situations which can change daily, to ensure that TKC emerges intact on the other side.

On behalf of the whole TKC Board, I would like to take this opportunity to thank all the TKC supporters during the year, particularly the North Sydney Council, the Department of Social Services, our awesome staff led by General Manager, Carl, and volunteers. I also call out our accountants at Refuge Accounting for special thanks for providing us with the critical support to navigate this difficult period and ensuring that we receive all the financial help available to us.

Irene Bennett

TREASURER

FINANCIAL OVERVIEW

KIRRIBILLI NEIGHBOURHOOD CENTRE CO-OPERATIVE LIMITED

ABN 49 171 540 646

DIRECTORS' REPORT

Your directors present their report on the Co-Operative for the financial year ended 30 June 2020.

Directors

The names and particulars of the directors of the Co-Operative holding office during or since the end of the financial year are:

Jenny Turner
Irene Bennett
Janet Gilbert (resigned 13 November 2019)
Jenny Rollo (resigned 13 November 2019)
David Harold Cohen
Efi Farmakalidis

Sam Rockett
Ira Moentaco
Kate Steenkamp (appointed 31 July 2019)
Katya Dolzhenkova (appointed 13 November 2019)
Elizabeth Ruth Cohen (appointed 5 February 2020)

The directors listed above fulfil their duties in an honorary capacity and are not remunerated for their service.

Principal activities and performance

The principal activities of the Co-Operative during the course of the financial year were to provide services to the community.

There were no significant changes in the nature of the activities of the Co-Operative during the year.

The surplus of the Co-Operative for the year ended 30 June 2020 was \$125,058 (2019: \$81,459 surplus).

Review of operations

Due to the impact of the Covid-19 pandemic the Co-Operative experienced a significant reduction in its market income. The operations were however maintained due to the Government cash flow boost and jobkeeper subsidies. In the opinion of the directors the Co-Operative's operations during the year performed in other respects as expected.

Dividends

In accordance with the Co-Operative's rules, no dividends, distributions or rebates may be paid to the members of the Co-Operative.

Future developments

The Mental Health Respite Carer Support Activity, funded by The Department of Social Services, ceased on 30 June 2020. The Co-Operative expects to maintain other operations and explore other developments in future financial years.

Environmental issues

The Co-Operative's operations are not regulated by any significant environmental regulation under a law of the Commonwealth or of a state or territory.

DIRECTORS' REPORT (Cont.)

After balance date events

Other than the continued impact of the Covid-19 pandemic, no other matters or circumstances have arisen since the end of the financial year which significantly affected or may affect the Co-Operative's operations, the results of those operations or the state of affairs of the Co-Operative in future years.

Indemnities given to, and insurance premiums paid for auditors and officers

The Co-Operative has not during or since the end of the financial year, indemnified or agreed to indemnify any current or former officer or auditor of the Co-Operative against a liability incurred as such by an officer or auditor.

Proceedings on behalf of Company

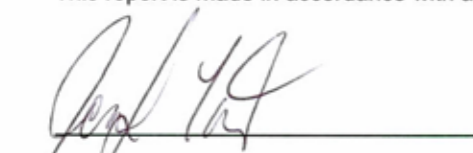
No person has applied for leave of Court to bring proceedings on behalf of the Co-Operative or intervene in any proceedings to which the Co-Operative is a party for the purpose of taking responsibility on behalf of the Co-Operative for all or any part of those proceedings.

The Co-Operative was not a party to any such proceedings during the year.

Auditor's independence declaration

The auditor's independence declaration is set out on page 20 and forms part of the directors' report for financial year ended 30 June 2020.

This report is made in accordance with a resolution of the directors:


 Director
 Dated: 14/10/2020

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2020

	Note	2020 \$	2019 \$
CLASSIFICATION BY NATURE			
Revenues from ordinary activities	2	904,030	981,480
Employee benefits expense		(509,169)	(539,142)
Depreciation		(26,341)	(36,575)
Other expenses from ordinary activities		(243,462)	(324,304)
Surplus from ordinary activities		125,058	81,459
Accumulated funds at the beginning of the financial year		599,919	518,460
Accumulated funds at the end of the financial year		724,977	599,919



BALANCE SHEET AS AT 30 JUNE 2020

	Note	2020 \$	2019 \$
CURRENT ASSETS			
Cash and cash equivalents	3	814,675	759,340
Receivables	4	30,728	5,847
Inventories		1,934	509
Other	5	26,789	28,897
TOTAL CURRENT ASSETS		874,126	794,593
NON-CURRENT ASSETS			
Property, plant and equipment	6	-	-
TOTAL NON-CURRENT ASSETS		-	-
TOTAL ASSETS		874,126	794,593
CURRENT LIABILITIES			
Payables	7	45,798	72,118
Other	8	36,661	52,924
Provisions	9	42,337	38,418
TOTAL CURRENT LIABILITIES		124,796	163,060
NON-CURRENT LIABILITIES			
Provisions	9	24,353	31,214
TOTAL NON-CURRENT LIABILITIES		24,353	31,214
TOTAL LIABILITIES		149,149	194,674
NET ASSETS		724,977	599,919
FUNDS			
Accumulated funds		724,977	599,919
TOTAL FUNDS		724,977	599,919



**STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2020**

	Note	2020 \$	2019 \$
Cash flows from operating activities:			
Receipts from members and customers		989,433	1,074,280
Payments to suppliers and employees		(915,691)	(912,549)
Interest and dividends received		7,934	11,785
Net cash (outflow)/inflow from operating activities	10	81,676	173,516
Cash flows from investing activities:			
Payment for property, plant and equipment		(26,341)	(36,575)
Net cash (outflow) from investing activities		(26,341)	(36,575)
Net increase/(decrease) in cash held		55,335	136,941
Cash at the beginning of the financial year		759,340	622,399
Cash at the end of the financial year	3	<u>814,675</u>	<u>759,340</u>

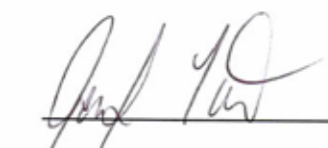
DIRECTORS' DECLARATION

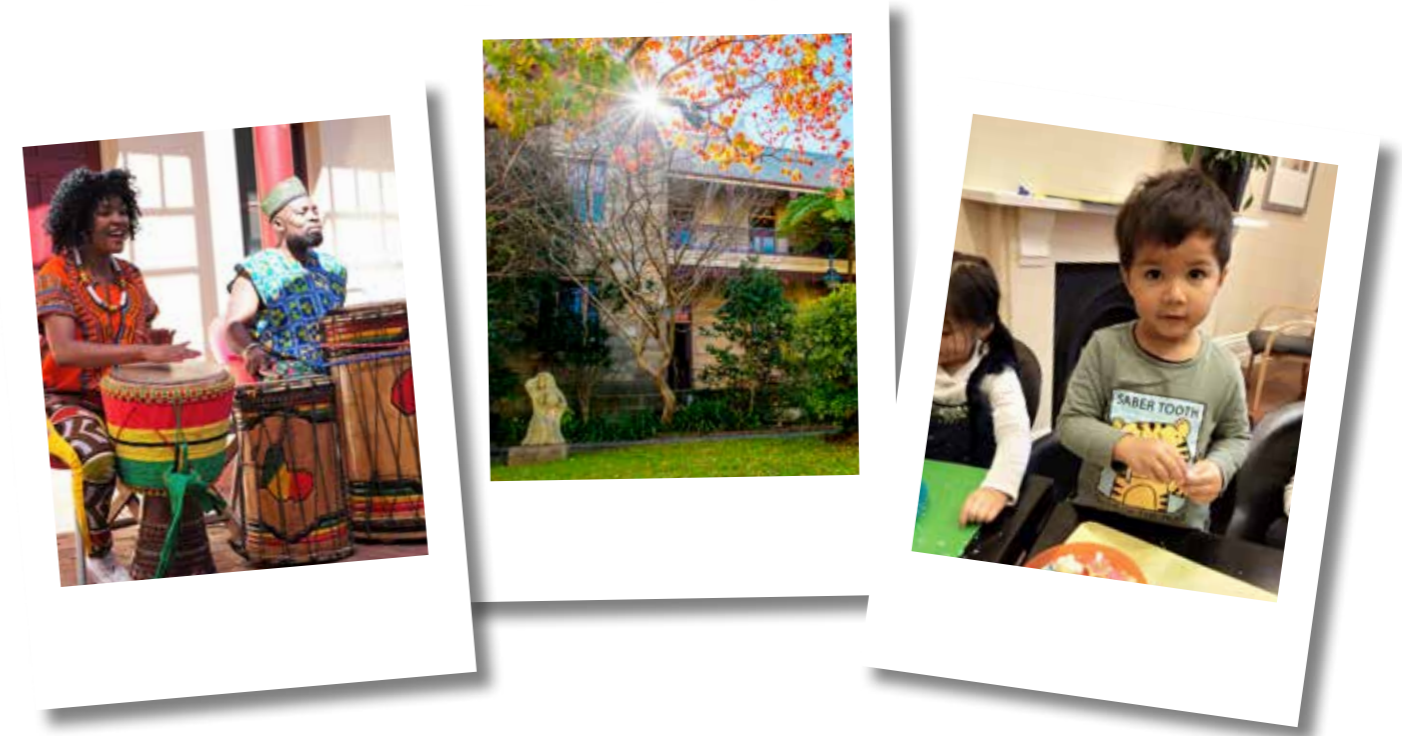
The directors have determined that the Co-Operative is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies described in Note 1 to the financial statements.

The directors of the Co-Operative declare that:

- The financial statements and notes, as set out on pages 4 to 16 are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* and the *Co-Operatives Act 1992 (NSW)* and:
 - comply with Accounting Standards as described in Note 1 to the financial statements, the *Australian Charities and Not-for-profits Commission Act 2012* and the *Co-Operatives Act 1992 (NSW)*; and
 - give a true and fair view of the Co-Operative's financial position as at 30 June 2020 and of the performance for the financial year ended on that date.
- In the directors' opinion there are reasonable grounds to believe that the Co-Operative will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the board of directors:


 Director
 Dated: 14/10/2020



INDEPENDENT AUDIT REPORT TO THE MEMBERS

Audit Report

We have audited the financial report of Kirribilli Neighbourhood Centre Co-Operative Limited for the financial year ended 30 June 2020, as set out on pages 4 to 17. Typically with non profit Co-Operatives, it is not practicable to maintain an effective system of internal control over income from market days, donations and fundraising activities until the income is recorded in the accounting records. Accordingly, our audit in relation to these activities was limited to the transactions once recorded.

In our opinion, subject to the effects of such adjustments, if any, as might have been determined to be necessary had the limitation referred not existed, the financial report of Kirribilli Neighbourhood Centre Co-Operative Limited presents fairly, in all material respects, the financial position as at 30 June 2020 and of its financial performance for the year then ended and are in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* and the *Co-Operatives Act 1992 (NSW)*.

Directors Responsibility

The directors of Kirribilli Neighbourhood Centre Co-Operative Limited are responsible for the preparation of the financial report that gives a true and fair view in accordance with Accounting Standards as described in Note 1 to the financial statements, the *Australian Charities and Not-for-profits Commission Act 2012* and the *Co-Operatives Act 1992 (NSW)*; This responsibility includes establishing and maintaining internal controls relevant to the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the ability Kirribilli Neighbourhood Centre Co-Operative Limited, to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intend to liquidate the Entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibility

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

INDEPENDENT AUDIT REPORT TO THE MEMBERS (Cont.)

Auditor's Responsibility (cont.)

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal controls of Kirribilli Neighbourhood Centre Co-Operative Limited.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the management committee.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the ability for Kirribilli Neighbourhood Centre Co-Operative Limited to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Benbow & Pike
Chartered Accountants
Suite 401, 54 Miller Street
NORTH SYDNEY NSW 2060



Gerard J Abrams
Partner

Dated: 14 October 2020

AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 60-40 OF AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012 TO THE DIRECTORS

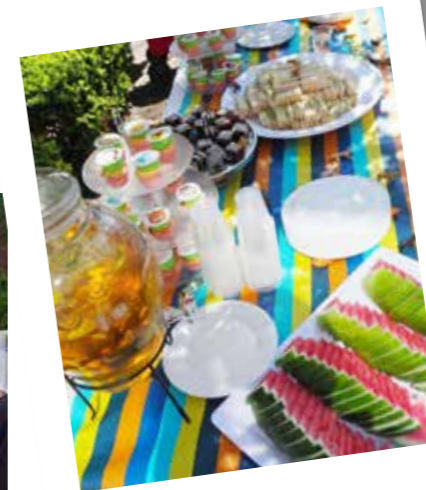
I declare that, to the best of my knowledge and belief, during the financial year ended 30 June 2020 there have been:

1. no contraventions of the auditor's independence requirements as set out in the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
2. no contraventions of any applicable code of professional conduct in relation to the audit.



Gerard J Abrams
Partner

Dated: 14 October 2020





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